

Dear Customer.

Your belongings were successfully stored at a safe storage facility located at 32 Doncaster Ave, Thornhill.

BILLING

The billing cycle for storage rental is 4 weeks. 1 week prior the new billing cycle start date, you will receive an invoice via email. You are welcome to pay via Interac e-transfer to sales@mmovers.ca, Interac Online, or credit card online on [our website](#) (note: 3% admin fee applies for credit card payments).

Prorate for your storage rental may be available. Prorate requirements are:

- Book the move-out date with Miracle Movers
- Give minimum 1-week notice before new billing cycle start date
- Available only for 1 or 2 weeks.

You have received a promo rate for the first 3 billing cycles. The rate will be slightly increased starting from the 4th cycle.

ACCESS TO UNIT

Miracle Movers is responsible for the safety of your items while they are stored with us. The visits are allowed during working hours MON - SAT, 08AM - 5PM with 24h prior notice. There are 2 options how you can access your unit:

1. **Supervised visit.** The visit will be supervised by Miracle Movers representative. The time should be agreed 24h in advance. The cost for 1 hour of supervised visit is \$50. Grace period for delays is 30 minutes. \$50 per hour will apply thereafter. Miracle Movers will be liable for the contents of the unit.
2. **Unsupervised visits.** In case you require several visits to your unit and do not wish to have Miracle Movers representative on-site and keep Miracle Movers liable for the safety, we will require a Waiver of Liability to be signed by you prior to your visit. The key will be given to you upon each of your visit.

Thank you for choosing and booking Miracle Movers!

We remain at your service, in case of any inquiries, questions or concerns do not hesitate to contact us at 416-855-3068 ext 410 or via email at sales@mmovers.ca